



Clerk: Lisa Antrobus
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Date: Monday, 22 October 2018

Governance Support
Town Hall
Castle Circus
Torquay
TQ1 3DR

Dear Member

LICENSING SUB-COMMITTEE - THURSDAY, 25 OCTOBER 2018

I am now able to enclose, for consideration at the Thursday, 25 October 2018 meeting of the Licensing Sub-Committee, the following reports that were unavailable when the agenda was printed.

Agenda No	Item	Page
5.	Churston Court Hotel, Churston Ferrers, Brixham TQ5 OJE	(Pages 67 - 70)
	Pages 67 to 68 contain a representation that was submitted within the prescribed timescale but omitted from the original agenda.	
	Pages 69 to 70 contain an email that was submitted outside of the prescribed timescale but will be referred to by the Respondent and therefore enclosed for Members reference.	

Yours sincerely

Lisa Antrobus
Clerk

Subject: FW: UNCLASSIFIED: FW: Review of Licence - Churston Court/Manor

From: mailto:_____@gmail.com
Sent: 17 September 2018 11:49
To: Martin, Karl <Karl.Martin@torbay.gcsx.gov.uk>
Subject: Review of Licence - Churston Court/Manor

Dear Karl Martin,

You will, no doubt, have had many complaints from local residents about the outdoor activities at Churston Manor Hotel. May we, as the closest neighbours to Churston Manor Hotel, now present our deepest concern about these events. We have lived in Address Redacted for almost 25 years and until the present leaseholders took over we have had no reason to complain about any events at the then named Churston Court Hotel. But during this summer our lives have been subject to appalling disturbances that have changed a peaceful restful conservation area into one more related to the excessive noise and activities of a major inner city. We did not move into this area to have to suffer such a change. Let us outline our objections.

1. NOISE

Excessive noise levels from outdoor events held at the hotel on August 5, 18, 19, 26,27 and 31, We live right next door to the hotel and the noise from the overpowering sound system was such that we could no longer sit in our garden or indeed try to work indoors, even with every window shut. My wife is a full-time novelist and is finding it impossible to concentrate on any form of creation due to the noise levels from next door at weekends and bank holidays. The sound of the music has been heard as far away as Bascombe Road and North Boundary Road! It is impossible to entertain family or friends in our own home at weekends or even to relax when these outdoor events take place. This is totally unacceptable.

2.SAFETY

Excessive Traffic. In addition to the noise pollution, these outdoor events have attracted a vast increase in the amount of vehicular movements in our quiet area, Our narrow roads cannot accommodate such an increase. The parked cars, sometimes on both sides of the road, are a dangerous hazard not only for passing motorists and walkers, but also could impede Emergency Vehicles trying to access the very ill or to extinguish a fire.

3. INVASION

Excessive numbers of people. On the dates of the Strawberry Festival the roads at this end of the village were swamped with hundreds of people wandering around, scattering rubbish and food items, and letting children run loose on the street and in the churchyard. Cones and security staff did little to contain them. Again I make the point that this is a quiet rural village and we cannot tolerate such an invasion.

Action. We must insist that the Council immediately reviews the Licensing Agreements with the Leaseholders of Churston Manor to take care of the complaints of so many people in our conservation area. Churston Manor seems to ignore even the most basic of restrictions on noise levels and light pollution, and has little idea how to control the amount of vehicular traffic these events create.. Action must be taken **now** to prevent any recurrence of these disrupting events in the coming year or years.

There is, of course, the extra issue of the conditions that have to be preserved for the numbers of bats resident in this area. We realise that their well-being is more an Environmental issue than a Licensing one, but it still has a role to play in preserving the quiet rural nature of Churston Ferrers.

We very much hope that the Council's Licensing Dept will act quickly in reviewing Churston Manor Hotel's licence and we look forward to hearing an early response to our objections.

Regards,

Names Redacted

Subject: FW: Important message - Licensing Committee 25 October - Churston Manor

From: [mailto: _____@hotmail.co.uk]
Sent: 16 October 2018 13:29
To: O'Shea, Gary <Gary.OShea@torbay.gov.uk>
Cc: Martin, Karl <Karl.Martin@torbay.gcsx.gov.uk>
Subject: Important message - Licensing Committee 25 October - Churston Manor

Please see attached 17 September email from a local resident, which was not in the pack for the meeting on 25th October. Please ensure that it is added.

Kind regards

Jonathan Smith
Director

Begin forwarded message:

From: Churston tManor <_____@gmail.com>
Date: 16 October 2018 at 13:23:13 BST
To: <_____@hotmail.co.uk>
Subject: Fwd: Support for summer entertainment

Churston Manor Hotel
Church Road, Churston Ferrers
Brixham, Devon
TQ5 0JE
Tel. 01803 842186
www.churstonmanor.co.uk
enquiries@churstonmanor.co.uk

----- Forwarded message -----
From: <_____@gmail.com>
Date: Mon, 17 Sep 2018 at 14:07
Subject: Support for summer entertainment
To: <_____@gmail.com>

As a resident of Green Lane for over 28 years, I wish to voice my support for the events held at Churston Manor over the summer months.

I understand some of our neighbours, namely Names Redacted (2 residents), Names Redacted (2 residents) & residents of the recently converted barns, are opposed to the entertainment you organised, but we would like to compliment you on the variety of acts & level of professionalism. We visited on numerous occasions (spoke to Name Redacted) &

enjoyed every one. I know some locals feel it is an inappropriate venue, but frankly, it felt like a breath of fresh air. And let's face it, the pub was there long before any of the residents, so if they dislike such activity so much, why buy a property near a pub!

To make the most of underutilised space in what was an exceptional summer was a good move on your part & we very much look forward to enjoying a similar lively atmosphere next summer.

I attach a copy of an email I sent to the council before your delivered letter & hope a compromise can be reached.

Kind regards,
Name Redacted

Dear Mr Martin,

I am a resident of Green Lane and I have recently received an anonymous leaflet asking me to contact you to complain about noise from Churston Manor Hotel.

I wish to state my support for Churston Manor. It is refreshing to see people trying to bring success to Torbay, giving employment and much needed tourist entertainment. They are a private enterprise risking their own capital in keeping a landmark business alive.

In an area of walking dead it is refreshing to hear people enjoying themselves in what has been an outstanding summer and so possibly more events. In a normal English summer the weather would have been against the entertainments.

I wish to voice support for the Churston Manor business. The noise is far less intrusive than the incessant building noise and unruly spoilt children that I have experienced for the last 28 years living here. Legitimate Private enterprise should be encouraged bringing much needed employment and a necessary economic stimulus to the area and Churston Manor has my full support.

I hope my comments are helpful

Yours sincerely

Name Redacted